

QUALITY POLICY

The quality policy of MimecricriUSA reflects a strong commitment to excellence and customer satisfaction. By outlining strategic objectives and responsibilities, the company sets a clear path for achieving and maintaining high standards in its products and services. Key points:

- 1. Customer Satisfaction:** MimecricriUSA prioritizes meeting and exceeding customer requirements to ensure their full satisfaction with the products and services provided.
- 2. Continuous improvement:** The company is dedicated to ongoing enhancement of productivity and quality, emphasizing a culture of constant refinement and innovation.
- 3. Employee Involvement:** MimecricriUSA recognizes the importance of employee engagement and empowerment in identifying and resolving issues to improve quality. It promotes training, awareness, and participation among all staff and suppliers.
- 4. Efficient Quality System:** The implementation of a quality system is aimed at maximizing benefits while minimizing resource utilization, demonstrating a commitment to efficiency and effectiveness.
- 5. Compliance:** MimecricriUSA pledges to adhere to all relevant customer, legal, and regulatory requirements, ensuring transparency and accountability in its operations.
- 6. Management Responsibilities:** Top management takes a leading role in ensuring the fulfillment of these commitments. This includes establishing effective systems, coordinating departmental activities, and aligning with ISO 9001:2015 standards.

By adhering to these principles and actively involving all stakeholders, MimecricriUSA strives to uphold its reputation for delivering high-quality products and services while continuously improving its operations.

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